Survey of the Moranbah Households

RESEARCH REPORT No. 2

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IMPACTS OF THE COAL MINING EXPANSION ON MORANBAH AND ASSOCIATED COMMUNITY

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The views and interpretations expressed in these reports are those of the author(s) and should not be attributed to the organisations associated with the project.

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Executive Summary

This report presents the results of a survey of householder attitudes in Moranbah towards the social and environmental impacts of coal mining in the Bowen Basin of Central Queensland. The surveys were conducted in Moranbah in late 2006. The survey was a part of social and economic impact assessment of coal mining operations in Moranbah. The survey responses were collected by phone and mail through the CATI (Computer-Assisted Telephone Interviewing) lab at the Central Queensland University.

Most of respondents (63%) were planning to live in the Shire between 2 and 20 years, and were therefore interested in development options for Moranbah. The majority of respondents (38%) were employed in coal mining industry and in continuous shift work (57%). Respondents in general spent more time when off shift in Moranbah than in Mackay or other areas. On average, respondents spent about 75% of their time in Moranbah when off shift. Most of respondents were happy with Moranbah as a community to live in.

The survey results allowed four key conclusions to be drawn. First, the results indicated that community are generally supportive of mining activities in the region. Residents think that mining companies support local businesses and events and create a good environment to invest in other businesses.

Second, residents also think that mining creates some negative impacts on the local community. They are concerned about increased house prices, crime rates, risk associated with increased traffic, and that shift work patterns have negative impacts on community activities in Moranbah. There were also some concerns that coal mining companies do not have a good knowledge of local community needs, and that they create cost burdens on the Shire Council to provide extra services.

Third, most of respondents spend money mainly in Moranbah for most goods and services except car and machinery, clothing, shoes and fashion, sporting goods, café and restaurants and computing electronics. Respondents shop outside Moranbah because they either were not able to find desired goods and services or they were too expensive in Moranbah. Residents of Moranbah visit Mackay quite often: about 70% of respondents visit Mackay at least once a month. They would travel less to Mackay if shopping and services improved in Moranbah.

Fourth, the results indicated that Moranbah residents would like to see more houses rather than workcamps build in Moranbah. Cheaper housing, better shopping and other services and more shops and services, more jobs opportunities for children and partners, more activities for younger children and partners, better entertainment, better medical services and better educational facilities would also encourage respondents or other families to live in Moranbah.
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2.1 Introduction

This report presents the results of a survey of householder attitudes in Moranbah towards the social and environmental impacts of coal mining in the Bowen Basin of Central Queensland. The surveys were conducted in Moranbah in late 2006. The survey was a part of social and economic impact assessment of coal mining operations in Moranbah. The first report from this project has detailed the available demographic and statistical data, while the social impact assessment is presented in report 3. The subsequent reports in this series detail the other stages in the data collection process.

It is important to note that the results of this survey should be interpreted in the light of other reports.

2.2 Sample and response rate for household survey

In this stage of the research project, over 300 surveys were collected at random from households in Moranbah. The survey responses were collected by phone and mail through the CATI (Computer-Assisted Telephone Interviewing) lab at the Central Queensland University. All households that contained a current land-based telephone number were used as a database, with a Market Pro database and the Moranbah Telephone Directory 2005/06 used for selecting Moranbah phone numbers. Using the Moranbah Telephone Directory ensured that the sample was current and included up to date contact details of new residents in Moranbah.

The questionnaire was pilot-tested by trained interviewers on a number of randomly-selected households in Moranbah. Interviewer comments (e.g. confusing wording, inadequate response categories, question order effect, etc.) and pre-test frequency distributions were reviewed before modifications were made to the questionnaire. After completion of the telephone data collection phase of the Moranbah Study a mail out was conducted in order to allow those respondents who chose to complete the survey by postal mail or email to do so. A second part of the survey (Part B) was also mailed to respondents who had agreed to this option. The results of that more specialised survey are presented in Report 6.

The total sample attempted by telephone interviewers at the Population Research Laboratory (PRL) was 1,034 households and a total of 2,499 calls were made. The average interview length was 20.08 minutes.

A total of 319 complete and partial surveys were collected. The response rate is a calculated percentage representing the number of people participating in the survey either with a completed or partially completed interview divided by the people selected in the sample. The Response Rate for the survey was 65.77%.

2.3 Description of the results

Out of all returned surveys, 42% were filled out by males and 58% by females. The average age of respondents was 45 years old. About 89% of respondents were married or de facto, less than 7% of respondents were single and the rest were widowed, divorced or separated. The household structure can be summarised as followed:

- 36% of respondents did not have children under age of 18 years old living with them,
• 16% of respondents had one child living with them,
• 31% of respondents had two children living with them
• 17% had three or more children living with them.

About 47% of respondents had family with young or school age children, and 15% of respondents had older children or other family as well in the household. About 17% of respondents had only a partner in the household while there were less than 5% of one person household respondents. Less than 1% of respondents described their household as two or more single people sharing a house.

Out of 274 respondents, the following residency pattern was identified:
• 38% of respondents had lived in Moranbah for more than 15 years,
• 11% of respondents had lived in the Shire between 6 and 10 years
• 9% of respondents had lived in the Shire between 10 and 15 years.

About 7% of all respondents declared that they will live in Moranbah for the rest of their lives, while 63% of all respondents were planning to live in the Shire from 2 to 20 years. Only 10% of all respondents were planning to stay in the Shire for less than 2 years, with a further 6% of respondents uncertain about their future plans regarding living in the Shire.

When asked about their occupancy, 38% of respondents were working in the coal mining industry, 18% of respondents were doing home duties, 7% of respondents were employed in trade, accommodation and restaurants and the rest represented different industries. About 57% of all respondents (or other adults in their households) were employed in continuous shift work. When off shift, 46% of respondents spent most of their time in Moranbah, about 6% of respondents spent time in Mackay and more than 2% of respondents spent time in other areas of Mackay region. On average, respondents spent about 75% of their time in Moranbah when off shift.

Figure 1 (Table 1) shows how respondents rate Moranbah as a community to live in.
Figure 1. How do you perceive Moranbah community to live in?

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q5a: The people are friendly</td>
<td>people are friendly</td>
</tr>
<tr>
<td>Q5b: It's a safe place to live</td>
<td>safe place to live</td>
</tr>
<tr>
<td>Q5c: There's a good mix of people</td>
<td>good mix of people</td>
</tr>
<tr>
<td>Q5d: There's a good mix of age groups</td>
<td>good mix of age groups</td>
</tr>
<tr>
<td>Q5e: It's a good place to bring up kids</td>
<td>good place to bring up kids</td>
</tr>
<tr>
<td>Q5f: It's a stable community</td>
<td>stable community</td>
</tr>
<tr>
<td>Q5g: It's a relaxed lifestyle</td>
<td>relaxed lifestyle</td>
</tr>
<tr>
<td>Q5h: There's a high involvement with sport</td>
<td>high involvement with sport</td>
</tr>
<tr>
<td>Q5i: There's convenient access to other centres</td>
<td>convenient access to other centres</td>
</tr>
<tr>
<td>Q5j: There's a country town aspect</td>
<td>country town aspect</td>
</tr>
<tr>
<td>Q6: Do you enjoy living in Moranbah?</td>
<td>enjoy living</td>
</tr>
</tbody>
</table>

- More than 90% of respondents who answered the question regarding their perceptions of living in Moranbah community, think that it is a safe place to live.
- More than 86% of respondents think that Moranbah is a good place to bring up kids.
- More than 80% of respondents stated that people are friendly in Moranbah.
- More than 80% of respondents think that Moranbah has a good mix of people and less than 69% of respondents think that Moranbah has a good mix of age groups.
• More than 76% of all respondents who answered this question stated that people living in Moranbah can be highly involved in sport.
• More than 74% of all respondents think that it is has a relaxed lifestyle
• Mores than 66% of respondents considered Moranbah towns as towns having a country town aspect.
• More than 52% of respondents stated that Moranbah community is a stable one.
• Only less than 47% of all respondents who answered this question perceived that Moranbah is conveniently positioned in terms of having a convenient access to other centres.
• Overall, more than 83% of respondents enjoy living in Moranbah.

A key part of the survey was questions about expenditure patterns in Moranbah. Respondents indicated that their expenditure occurs mainly in Moranbah (more than 57% of their income). Key areas where expenditure occurred elsewhere were:

• car and machinery purchases (84%)
• clothing, shoes and fashion (59%)
• Sporting goods (56%)
• Household appliances (55%)
• cafes and restaurants (50%)
• computing and electronics (50%)
• car repairs and other transport costs (46%)

Key areas where the majority of expenditure occurred in Moranbah included:

• food and groceries (84%)
• Accommodation (79%)
• medical services (78%)
• Household appliances (57%)

Householders were asked about the reasons why they shopped elsewhere. The responses included:

• not able to find right goods and services in Moranbah (24%)
• too expensive to shop in Moranbah (20%)

Householders were also asked about their frequency of visits to Mackay, with the following responses:

• about once a month (41%)
• Mackay about once every 2-3 months (23%)
• about once a fortnight (20%)
• about once or more a week (8%)
• once every 4-6 months or less (8%).
A key question in the survey asked respondents how much less they would travel to Mackay if shopping and services in Moranbah improved by 50%, with the following responses,

- 19% of respondents stated that they would travel to Mackay more than 50% less
- 22% of respondents stated that they would travel 25-50% less
- 19% of respondents stated that they would travel to Mackay 10-25% less
- 6% of respondents indicated that they would travel to Mackay up to 10% less
- 18% of respondents would travel as often as before.

There were a number of questions regarding perceptions of Moranbah residents towards coal mines and the council. Shortened labels for these questions are used in Figures 2, 3 and 4, and the following tables show the full questions used. The complete results to these attitudinal questions are shown in Table 1 in the Appendices.

More than 86% of respondents who indicated their opinions stated that coal mines support local businesses and events (very much or mostly), while only 47.6% of respondents thought that coal mining companies have a good knowledge of local community needs.

About 71% of respondents stated that mining in the district creates a good environment to invest in other businesses. However, more than 86% of respondents indicated that the mining industry expansion is creating cost burdens on the Shire Council to provide extra services.

About 67% of respondents thought that the current shift work patterns have negative impacts on community activities in Moranbah. Only 10% of respondents wanted mining companies to focus only on production so that they can maximise employment and wage levels in the community.

**Figure 2. Community perceptions of mines**
Table 2. Short versions of survey questions for Figure 2.

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10_1: The coal mines support local businesses and events</td>
<td>support local</td>
</tr>
<tr>
<td>Q10_3: Mining in the district creates a good environment to invest in other businesses</td>
<td>+ve investment environment</td>
</tr>
<tr>
<td>Q10_4: Mining companies have a good knowledge of local issues and what local communities want</td>
<td>good knowledge of local community needs</td>
</tr>
<tr>
<td>Q10_9: The mining industry expansion is creating cost burdens on the Belyando Shire Council to provide extra services</td>
<td>a cost burdens on the Shire Council</td>
</tr>
<tr>
<td>Q10_14: Current shift work patterns have negative impacts on community activities in Moranbah</td>
<td>shift &quot;-&quot;ve</td>
</tr>
<tr>
<td>Q10_16: Mining companies should focus only on production (not on contributions to the community) so that they can maximise employment and wage levels in the community</td>
<td>should focus on production</td>
</tr>
</tbody>
</table>

Figure 3. Community perceptions of mines and Moranbah’s development

Table 3. Short versions of survey questions for Figure 3.

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10_2: The recent increases in house prices and rents in Moranbah are a good outcome</td>
<td>house prices is + outcome</td>
</tr>
<tr>
<td>Q10_6: The number of contractors working in Moranbah has been good for the town</td>
<td>contractors are good</td>
</tr>
<tr>
<td>Q10_7: Different people in the region may mean that crime and social problems are on the increase</td>
<td>different people mean crime &amp; problems</td>
</tr>
<tr>
<td>Q10_8: Moranbah is attractive for new mining families to move to the town</td>
<td>attractive for new mining families</td>
</tr>
<tr>
<td>Q10_5: The Shire Council has a good knowledge of local issues and what local communities want</td>
<td>Council has a good knowledge</td>
</tr>
<tr>
<td>Q10_15: The local community does not really get a say in how mine developments affect the town</td>
<td>no say</td>
</tr>
</tbody>
</table>
- Less than 19% of respondents disagree that the recent increases in house prices and rents in Moranbah are a good outcome.
- Less than 34% of respondents disagree that the number of contractors working in Moranbah has been good for the town.
- More than 68% of respondents indicated that different people in the region may mean that crime and social problems are on the increase.
- However, more than 60% of respondents think that Moranbah towns are attractive for new mining families to move to the town.
- About 63% of respondents think that the Shire Council has a good knowledge of local issues and what communities want.
- 75% of respondents think that the local community does not really get a say in how mine developments affect the town.

**Figure 4. Community perceptions of Moranbah’s development**

![Figure 4](image)

**Table 4. Short versions of survey questions for Figure 4.**

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10_12: Increased traffic means the district is not as safe as it used to be</td>
<td>traffic means is not safe</td>
</tr>
<tr>
<td>Q10_13: Driver fatigue issues mean the district is not as safe as it used to be</td>
<td>driver fatigue - not safe</td>
</tr>
<tr>
<td>Q10_10: I worry about the potential environmental impact (dust, noise) from coal mines if they are developing close to the town</td>
<td>mining - noise</td>
</tr>
<tr>
<td>Q10_11: If mining comes close to town boundaries, I might consider moving from Moranbah</td>
<td>mining close - move out</td>
</tr>
<tr>
<td>Q10_17: The town should be allowed to expand even if there are coal reserves underneath</td>
<td>expand mining</td>
</tr>
<tr>
<td>Q10_18: Mining the coal reserves close to Moranbah can be done in ways that don’t impact on residents</td>
<td>close mining no impact</td>
</tr>
</tbody>
</table>
The majority of respondents (76%) indicated that increased traffic means the district is not as safe as it used to be. More than 93% of respondents thought that driver fatigue issues mean the district is not as safe as it used to be.

Potential environmental impacts (dust, noise) from coal mines developing close to the town were an issue for 82% of respondents, with 53% of respondents indicating that they might consider moving from Moranbah if mining comes close to town boundaries. However 74% of respondents supported the statement that town should be allowed to expand even if there are coal reserves underneath, and 58% of respondents agreed that mining the coal reserves close to Moranbah can be done in ways that don't impact on residents.

Figure 5 provides the results regarding perceptions of Moranbah residents towards accommodation options including building more work camps or houses in Moranbah. Table 5 shows the labels for the questions that are used in Figure 5.

**Figure 5. Accommodation options**

![Figure 5. Accommodation options](image)

**Table 5. Short versions of survey questions for Figure 5.**

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10-19: It is better to focus on building workcamps rather than housing in Moranbah, in case there is a downturn in the coal industry</td>
<td>build workcamps</td>
</tr>
<tr>
<td>Q11_1: Additional workcamps are a good way of dealing with current accommodation shortages</td>
<td>dealing with accommodation</td>
</tr>
<tr>
<td>Q11_2: It is better to have a few big workcamps than a number of smaller facilities</td>
<td>big workcamp</td>
</tr>
<tr>
<td>Q11_3: There are no problems with having houses rented out to groups of shift workers</td>
<td>houses rented out</td>
</tr>
<tr>
<td>Q11_4: It would be preferable to have shift workers in Moranbah sharing houses rather than living in workcamps</td>
<td>share houses</td>
</tr>
</tbody>
</table>
Q11_5: Many people currently using workcamps would move to Moranbah if cheaper housing was available
move to town

Q11_6: The development of the town should focus more on providing affordable accommodation affordable accommodation

Q11_7: If there are more workcamps, it might encourage some families to move to the coast move to coast

Q11_8: Growth in Moranbah should be restricted until more water supplies are available restrict growth

Q11_9: It would be better to have more houses in Moranbah even if there are increased water restrictions more houses

The results indicate that only 16% of respondents thought that it is better to focus on building workcamps rather than housing in Moranbah, in case there is a downturn in the coal industry. More than 53% of respondents thought that additional workcamps are a good way of dealing with current accommodation shortages and it is better to have a few big workcamps than a number of smaller facilities. About 54% of respondents thought that there are no problems with having houses rented out to groups of shift workers, while more than 43% of respondents stated that it would be preferable to have shift workers in Moranbah sharing houses rather than living in workcamps.

About 91% of respondents agreed that many people currently using workcamps would move to Moranbah if cheaper housing was available, while 95% thought that the development of the town should focus more on providing affordable accommodation. About 81% of respondents suggested that if there are more workcamps, it might encourage some families to move to the coast. There was support for restricting growth in Moranbah until more water supplies are available (76%), although 46% of respondents thought that it would be better to have more houses in Moranbah even if there are increased water restrictions.

Respondents were asked what they thought about the effect of current shift patterns on their family and the community. About one-third of respondents (31%) indicated that they would prefer weekday shifts to allow more family time, while 30% stated that they liked the current shift patterns. Only 14% of respondents preferred shifts to be standardised between mines.

Figure 6 illustrates what would encourage respondents to live in Moranbah.

Figure 6. What would encourage respondents to live in Moranbah
Table 6. Short versions of survey questions for Figure 6.

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q12_1: Less shift work</td>
<td>less shift work</td>
</tr>
<tr>
<td>Q12_2: More job opportunities for children and partners</td>
<td>jobs for kids/partners</td>
</tr>
<tr>
<td>Q12_3: More activities for younger children</td>
<td>activities for kids</td>
</tr>
<tr>
<td>Q12_4: More activities for teenagers</td>
<td>activities for teenagers</td>
</tr>
<tr>
<td>Q12_5: Better educational facilities</td>
<td>better education</td>
</tr>
<tr>
<td>Q12_6: Better shopping and service facilities</td>
<td>better shopping</td>
</tr>
<tr>
<td>Q12_7: Better medical facilities</td>
<td>better medical</td>
</tr>
<tr>
<td>Q12_8: Better entertainment</td>
<td>better entertain</td>
</tr>
<tr>
<td>Q12_9: More shops and services</td>
<td>more shops</td>
</tr>
<tr>
<td>Q12_10: Cheaper housing</td>
<td>cheaper housing</td>
</tr>
</tbody>
</table>

Nearly all respondents (94%) indicated that cheaper housing would encourage their or other families to live in Moranbah. Key items that would encourage them or other families to live in Moranbah were:

- better shopping and other service facilities (93%)
- more services and shops (92%)
- more jobs opportunities for children and partners (86%)
- more activities for teenagers (88%)
- better entertainment (80%)
- better medical services (78%)
- more activities for younger children and partners (74%)
- better educational facilities (57%)

The importance of Mackay as a provider of different services was also assessed to determine what services are needed to be developed in Moranbah. Figure 7 illustrates how important Mackay was for respondents to access different services.

**Figure 7. How important Mackay was to respondents for access of the following services?**
Table 7. Short versions of survey questions for Figure 7.

<table>
<thead>
<tr>
<th>Survey question</th>
<th>Shortened question for figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q14_1: Family and friends</td>
<td>Family and friends</td>
</tr>
<tr>
<td>Q14_2: Food / groceries</td>
<td>Food / groceries</td>
</tr>
<tr>
<td>Q14_3: Car purchase and repairs</td>
<td>Car purchase and repairs</td>
</tr>
<tr>
<td>Q14_4: Clothing, shoes, fashion, shopping</td>
<td>Clothing, shoes, fashion, shopping</td>
</tr>
<tr>
<td>Q14_5: Household appliances and furniture</td>
<td>Household appliances and furniture</td>
</tr>
<tr>
<td>Q14_6: Medical services</td>
<td>Medical services</td>
</tr>
<tr>
<td>Q14_7: Financial services</td>
<td>Financial services</td>
</tr>
<tr>
<td>Q14_8: Education and training</td>
<td>Education and training</td>
</tr>
<tr>
<td>Q14_9: Sporting activities and events</td>
<td>Sporting activities and events</td>
</tr>
<tr>
<td>Q14_10: Recreation activities and clubs</td>
<td>Recreation activities and clubs</td>
</tr>
<tr>
<td>Q14_11: Cultural and social events</td>
<td>Cultural and social events</td>
</tr>
</tbody>
</table>

The most important reasons nominated for accessing Mackay were medical services (59%), car purchases and repairs (54%), and visiting family and friends (51%). The least important reasons were providing sporting activities and events (22%), education and training (24%), recreational activities (26%) and food and groceries (26%).

2.4 Summary

First, the results indicated that community are generally supportive of mining activities in the region. Residents think that mining companies support local businesses and events and create a good environment to invest in other businesses.

Second, residents also think that mining creates some negative impacts on the local community. They are concerned about increased house prices, crime rates, risk associated with increased traffic, and that shift work patterns have negative impacts on community activities in Moranbah. There were also some concerns that coal mining companies do not have a good knowledge of local community needs, and that they create cost burdens on the Shire Council to provide extra services.

Third, most of respondents spend money mainly in Moranbah for most goods and services except car and machinery, clothing, shoes and fashion, sporting goods, café and restaurants and computing electronics. Respondents shop outside Moranbah because they either were not able to find right goods and services or they were too expensive in Moranbah. Residents of Moranbah visit Mackay quite often: about 70% of respondents visit Mackay at least once a month. They would travel less to Mackay if shopping and services improved in Moranbah.

Fourth, the results indicated that Moranbah residents would like to see more houses rather than workcamps built in Moranbah. Cheaper housing, better shopping and other services and more shops and services, more jobs opportunities for children and partners, more activities for younger children and partners, better entertainment, better medical services and better educational facilities would also encourage respondents or other families to live in Moranbah.
### 2.5 Appendix

Table 1.

**How do you perceive Moranbah community to live in?**

<table>
<thead>
<tr>
<th>%</th>
<th>Very much</th>
<th>Mostly</th>
<th>very much + Mostly</th>
<th>Sort of</th>
<th>Sometimes</th>
<th>Not at all</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q5a: The people are friendly</td>
<td>people are friendly</td>
<td>28.94</td>
<td>51.28</td>
<td>80.22</td>
<td>10.99</td>
<td>8.79</td>
</tr>
<tr>
<td>Q5b: It's a safe place to live</td>
<td>safe place to live</td>
<td>45.62</td>
<td>44.53</td>
<td>90.15</td>
<td>6.93</td>
<td>2.92</td>
</tr>
<tr>
<td>Q5c: There's a good mix of people</td>
<td>good mix of people</td>
<td>31.87</td>
<td>48.72</td>
<td>80.59</td>
<td>12.09</td>
<td>3.66</td>
</tr>
<tr>
<td>Q5d: There's a good mix of age groups</td>
<td>good mix of age groups</td>
<td>23.36</td>
<td>45.62</td>
<td>68.98</td>
<td>18.98</td>
<td>6.20</td>
</tr>
<tr>
<td>Q5e: It's a good place to bring up kids</td>
<td>good place to bring up kids</td>
<td>60.15</td>
<td>26.20</td>
<td>86.35</td>
<td>8.86</td>
<td>2.95</td>
</tr>
<tr>
<td>Q5f: It's a stable community</td>
<td>stable community</td>
<td>18.52</td>
<td>34.44</td>
<td>52.96</td>
<td>25.56</td>
<td>11.11</td>
</tr>
<tr>
<td>Q5g: It's a relaxed lifestyle</td>
<td>relaxed lifestyle</td>
<td>30.04</td>
<td>44.32</td>
<td>74.36</td>
<td>12.82</td>
<td>7.69</td>
</tr>
<tr>
<td>Q5h: There's a high involvement with sport</td>
<td>high involvement with sport</td>
<td>45.59</td>
<td>30.51</td>
<td>76.10</td>
<td>12.87</td>
<td>7.35</td>
</tr>
<tr>
<td>Q5i: There's convenient access to other centres</td>
<td>convenient access to other centres</td>
<td>14.02</td>
<td>32.84</td>
<td>46.86</td>
<td>25.09</td>
<td>14.76</td>
</tr>
<tr>
<td>Q5j: There's a country town aspect</td>
<td>country town aspect</td>
<td>24.72</td>
<td>41.33</td>
<td>66.05</td>
<td>22.51</td>
<td>4.06</td>
</tr>
<tr>
<td>Q6: Do you enjoy living in Moranbah?</td>
<td>enjoy living</td>
<td>48.00</td>
<td>35.27</td>
<td>83.27</td>
<td>9.82</td>
<td>4.73</td>
</tr>
<tr>
<td>Q7: Does your partner / other adult in the household enjoy living in Moranbah?</td>
<td></td>
<td>43.14</td>
<td>38.04</td>
<td>81.18</td>
<td>8.24</td>
<td>6.67</td>
</tr>
</tbody>
</table>
## Community perceptions of mines

<table>
<thead>
<tr>
<th>Question</th>
<th>Percentage</th>
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<th>Agree</th>
<th>Strongly agree + agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10_1: The coal mines support local businesses and events</td>
<td>support local</td>
<td>26.74</td>
<td>59.34</td>
<td>86.08</td>
<td>8.42</td>
<td>4.76</td>
<td>0.73</td>
</tr>
<tr>
<td>Q10_3: Mining in the district creates a good environment to invest in other businesses</td>
<td>+ve investment environment</td>
<td>7.95</td>
<td>63.26</td>
<td>71.21</td>
<td>12.50</td>
<td>15.15</td>
<td>1.14</td>
</tr>
<tr>
<td>Q10_4: Mining companies have a good knowledge of local issues and what local communities want</td>
<td>good knowledge of local community needs</td>
<td>4.15</td>
<td>43.40</td>
<td>47.55</td>
<td>15.09</td>
<td>27.55</td>
<td>9.81</td>
</tr>
<tr>
<td>Q10_9: The mining industry expansion is creating cost burdens on the Belyando Shire Council to provide extra services</td>
<td>a cost burdens on the Shire Council</td>
<td>25.77</td>
<td>60.77</td>
<td>86.54</td>
<td>8.08</td>
<td>5.00</td>
<td>0.38</td>
</tr>
<tr>
<td>Q10_14: Current shift work patterns have negative impacts on community activities in Moranbah</td>
<td>shift &quot;-&quot;ve</td>
<td>32.59</td>
<td>34.07</td>
<td>66.67</td>
<td>10.00</td>
<td>21.85</td>
<td>1.48</td>
</tr>
<tr>
<td>Q10_16: Mining companies should focus only on production (not on contributions to the community) so that they can maximise employment and wage levels in the community</td>
<td>should focus on production</td>
<td>0.75</td>
<td>9.06</td>
<td>9.81</td>
<td>9.06</td>
<td>54.72</td>
<td>26.42</td>
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## Community perceptions of Moranbah’s development

<table>
<thead>
<tr>
<th>Question</th>
<th>Percentage</th>
<th>Strongly agree</th>
<th>Agree</th>
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<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10_2: The recent increases in house prices and rents in Moranbah are a good outcome</td>
<td>house prices is + outcome</td>
<td>3.65</td>
<td>14.96</td>
<td>18.61</td>
<td>17.15</td>
<td>40.88</td>
<td>23.36</td>
</tr>
<tr>
<td>Q10_6: The number of contractors working in Moranbah has been good for the town</td>
<td>contractors are good</td>
<td>2.94</td>
<td>30.88</td>
<td>33.82</td>
<td>15.81</td>
<td>37.87</td>
<td>12.50</td>
</tr>
<tr>
<td>Q10_7: Different people in the region may mean that crime and social problems are on the increase</td>
<td>different people mean crime &amp; problems</td>
<td>15.53</td>
<td>53.03</td>
<td>68.56</td>
<td>11.36</td>
<td>19.32</td>
<td>0.76</td>
</tr>
<tr>
<td>Q10_8: Moranbah is attractive for new mining families to move to the town</td>
<td>attractive for new mining families</td>
<td>7.64</td>
<td>53.09</td>
<td>60.73</td>
<td>8.73</td>
<td>24.73</td>
<td>5.82</td>
</tr>
<tr>
<td>Q10_5: The Shire Council has a good knowledge of local issues and what local communities want</td>
<td>Council has a good knowledge</td>
<td>15.56</td>
<td>48.15</td>
<td>63.70</td>
<td>14.81</td>
<td>15.56</td>
<td>5.93</td>
</tr>
<tr>
<td>Q10_15: The local community does not really get a say in how mine developments affect the town</td>
<td>no say</td>
<td>30.08</td>
<td>44.92</td>
<td>75.00</td>
<td>10.94</td>
<td>13.67</td>
<td>0.39</td>
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</tbody>
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## Community perceptions of Moranbah’s development

<table>
<thead>
<tr>
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<th>Percentage</th>
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<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
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<tbody>
<tr>
<td>Q10_12: Increased traffic means the district is not as safe as it used to be</td>
<td>traffic means is not safe</td>
<td>26.67</td>
<td>49.26</td>
<td>75.93</td>
<td>5.56</td>
<td>17.41</td>
<td>1.11</td>
</tr>
<tr>
<td>Q10_13: Driver fatigue issues mean the district is</td>
<td>driver fatigue - not safe</td>
<td>51.46</td>
<td>42.34</td>
<td>93.80</td>
<td>2.19</td>
<td>3.28</td>
<td>0.73</td>
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</table>
not as safe as it used to be

Q10_10: I worry about the potential environmental impact (dust, noise) from coal mines if they are developing close to the town

Q10_11: If mining comes close to town boundaries, I might consider moving from Moranbah

Q10_17: The town should be allowed to expand even if there are coal reserves underneath

Q10_18: Mining the coal reserves close to Moranbah can be done in ways that don’t impact on residents

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<tr>
<th>Question</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Strongly agree + agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q10_10: I worry about the potential environmental impact (dust, noise) from coal mines if they are developing close to the town</td>
<td>43.07</td>
<td>39.78</td>
<td>82.85</td>
<td>4.38</td>
<td>11.31</td>
<td>1.46</td>
</tr>
<tr>
<td>Q10_11: If mining comes close to town boundaries, I might consider moving from Moranbah</td>
<td>26.30</td>
<td>27.41</td>
<td>53.70</td>
<td>9.26</td>
<td>33.70</td>
<td>3.33</td>
</tr>
<tr>
<td>Q10_17: The town should be allowed to expand even if there are coal reserves underneath</td>
<td>16.04</td>
<td>57.84</td>
<td>73.88</td>
<td>8.58</td>
<td>15.67</td>
<td>1.87</td>
</tr>
<tr>
<td>Q10_18: Mining the coal reserves close to Moranbah can be done in ways that don’t impact on residents</td>
<td>5.62</td>
<td>52.21</td>
<td>57.83</td>
<td>11.65</td>
<td>22.49</td>
<td>8.03</td>
</tr>
</tbody>
</table>

### Accommodation and workcamps

Q10-19: It is better to focus on building workcamps rather than housing in Moranbah, in case there is a downturn in the coal industry

Q11_1: Additional workcamps are a good way of dealing with current accommodation shortages

Q11_2: It is better to have a few big workcamps than a number of smaller facilities

Q11_3: There are no problems with having houses rented out to groups of shift workers

Q11_4: It would be preferable to have shift workers in Moranbah sharing houses rather than living in workcamps

Q11_5: Many people currently using workcamps would move to Moranbah if cheaper housing was available

Q11_6: The development of the town should focus more on providing affordable accommodation

Q11_7: If there are more workcamps, it might encourage some families to move to the coast

Q11_8: Growth in Moranbah should be restricted until more water supplies are available

Q11_9: It would be better to have more houses in Moranbah even if there are increased water

<table>
<thead>
<tr>
<th>Question</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Strongly agree + agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
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<tbody>
<tr>
<td>Q10-19: It is better to focus on building workcamps rather than housing in Moranbah, in case there is a downturn in the coal industry</td>
<td>1.46</td>
<td>14.23</td>
<td>15.69</td>
<td>12.04</td>
<td>46.35</td>
<td>25.91</td>
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<tr>
<td>Q11_1: Additional workcamps are a good way of dealing with current accommodation shortages</td>
<td>2.55</td>
<td>50.91</td>
<td>53.45</td>
<td>8.36</td>
<td>26.91</td>
<td>11.27</td>
</tr>
<tr>
<td>Q11_2: It is better to have a few big workcamps than a number of smaller facilities</td>
<td>3.57</td>
<td>49.60</td>
<td>53.17</td>
<td>15.48</td>
<td>26.19</td>
<td>5.16</td>
</tr>
<tr>
<td>Q11_3: There are no problems with having houses rented out to groups of shift workers</td>
<td>2.22</td>
<td>51.85</td>
<td>54.07</td>
<td>8.89</td>
<td>27.78</td>
<td>9.26</td>
</tr>
<tr>
<td>Q11_4: It would be preferable to have shift workers in Moranbah sharing houses rather than living in workcamps</td>
<td>3.42</td>
<td>39.92</td>
<td>43.35</td>
<td>24.33</td>
<td>28.52</td>
<td>3.80</td>
</tr>
<tr>
<td>Q11_5: Many people currently using workcamps would move to Moranbah if cheaper housing was available</td>
<td>29.52</td>
<td>61.25</td>
<td>90.77</td>
<td>4.43</td>
<td>4.80</td>
<td></td>
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<tr>
<td>Q11_6: The development of the town should focus more on providing affordable accommodation</td>
<td>31.25</td>
<td>63.24</td>
<td>94.49</td>
<td>2.57</td>
<td>2.94</td>
<td></td>
</tr>
<tr>
<td>Q11_7: If there are more workcamps, it might encourage some families to move to the coast</td>
<td>21.59</td>
<td>59.09</td>
<td>80.68</td>
<td>6.06</td>
<td>12.88</td>
<td>0.38</td>
</tr>
<tr>
<td>Q11_8: Growth in Moranbah should be restricted until more water supplies are available</td>
<td>26.12</td>
<td>50.37</td>
<td>76.49</td>
<td>7.84</td>
<td>14.55</td>
<td>1.12</td>
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<tr>
<td>Q11_9: It would be better to have more houses in Moranbah even if there are increased water</td>
<td>4.63</td>
<td>41.70</td>
<td>46.33</td>
<td>14.67</td>
<td>33.20</td>
<td>5.79</td>
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</table>
restrictions

What would encourage people to live in Moranbah?

<table>
<thead>
<tr>
<th>Question</th>
<th>Option</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Strongly agree + agree</th>
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<th>Strongly disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q12_1: Less shift work</td>
<td>less shift work</td>
<td>6.27</td>
<td>37.27</td>
<td>43.54</td>
<td>9.96</td>
<td>44.28</td>
<td>2.21</td>
</tr>
<tr>
<td>Q12_2: More job opportunities for children and partners</td>
<td>jobs for kids/partners</td>
<td>18.91</td>
<td>66.91</td>
<td>85.82</td>
<td>4.00</td>
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<td>Q12_3: More activities for younger children</td>
<td>activities for kids</td>
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<td>56.99</td>
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<td>1.10</td>
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<tr>
<td>Q12_4: More activities for teenagers</td>
<td>activities for teenagers</td>
<td>35.53</td>
<td>52.01</td>
<td>87.55</td>
<td>3.30</td>
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<td>0.73</td>
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<td>Q12_5: Better educational facilities</td>
<td>better education</td>
<td>13.75</td>
<td>43.49</td>
<td>57.25</td>
<td>10.04</td>
<td>31.23</td>
<td>1.49</td>
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<tr>
<td>Q12_6: Better shopping and service facilities</td>
<td>better shopping</td>
<td>50.00</td>
<td>42.70</td>
<td>92.70</td>
<td>1.09</td>
<td>5.84</td>
<td>0.36</td>
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<tr>
<td>Q12_7: Better medical facilities</td>
<td>better medical</td>
<td>35.66</td>
<td>42.65</td>
<td>78.31</td>
<td>6.99</td>
<td>14.34</td>
<td>0.37</td>
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<tr>
<td>Q12_8: Better entertainment</td>
<td>better entertain</td>
<td>20.36</td>
<td>60.00</td>
<td>80.36</td>
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<tr>
<td>Q12_9: More shops and services</td>
<td>more shops</td>
<td>31.50</td>
<td>60.07</td>
<td>91.58</td>
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<tr>
<td>Q12_10: Cheaper housing</td>
<td>cheaper housing</td>
<td>54.91</td>
<td>39.27</td>
<td>94.18</td>
<td>3.27</td>
<td>2.55</td>
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</table>

What do people think about how important Mackay is in providing different services?

<table>
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<tr>
<th>Question</th>
<th>Option</th>
<th>Very important</th>
<th>Important</th>
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<th>Moderately important</th>
<th>Of little importance</th>
<th>Unimportant</th>
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<td>Q14_1: Family and friends</td>
<td>Family and friends</td>
<td>29.56</td>
<td>21.17</td>
<td>50.73</td>
<td>11.31</td>
<td>14.60</td>
<td>23.36</td>
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<tr>
<td>Q14_2: Food / groceries</td>
<td>Food / groceries</td>
<td>5.84</td>
<td>20.44</td>
<td>26.28</td>
<td>16.79</td>
<td>22.99</td>
<td>33.94</td>
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<tr>
<td>Q14_3: Car purchase and repairs</td>
<td>Car purchase and repairs</td>
<td>15.33</td>
<td>38.69</td>
<td>54.01</td>
<td>16.79</td>
<td>11.68</td>
<td>17.52</td>
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<tr>
<td>Q14_4: Clothing, shoes, fashion,</td>
<td>Clothing, shoes, fashion,</td>
<td>12.41</td>
<td>34.31</td>
<td>46.72</td>
<td>30.66</td>
<td>11.31</td>
<td>11.31</td>
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<tr>
<td>Q14_5: Household appliances and furniture</td>
<td>Q14_6: Medical services</td>
<td>Q14_7: Financial services</td>
<td>Q14_8: Education and training</td>
<td>Q14_9: Sporting activities and events</td>
<td>Q14_10: Recreation activities and clubs</td>
<td>Q14_11: Cultural and social events</td>
<td></td>
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<td>Household appliances and furniture</td>
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<td>Financial services</td>
<td>Education and training</td>
<td>Sporting activities and events</td>
<td>Recreation activities and clubs</td>
<td>Cultural and social events</td>
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<td>18.61</td>
<td>20.44</td>
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<td>23.36</td>
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<td>11.31</td>
<td>24.54</td>
<td>35.42</td>
<td>36.13</td>
<td>32.12</td>
<td></td>
</tr>
</tbody>
</table>

Q21: Would you like to make any comments about the survey, or additional comments about some of the issues raised in it?

20,000 extra on house cost as there is no accommodation for the builders, if they can build the town in 3 mth they should be able to move it in 6 mths

Absolutely wonderful

Affordable accommodation would be great, not affordable for young people

Affordable housing is a concern to us, council is planning on building ten units and ten houses, and supply them to apprentices, such as butchers and things that will be useful to the town and they can pay rent accordingly

Asked the right questions, especially impact of mines and lack of water

Believe that with regard to water, if you use it you pay for it. The government take millions off the mines for access to water and then the township gets no allocation from the new pipeline. They should put something back into the community.

Biggest issues are the water supply, affordable accommodation for families, safety of the community with different contractors in the town.

Biggest problem is water and accommodation

Bringing single mens camps into the area is a bad idea, breaking the families up.

Coal mines only put enough into community to be seen to be committed. Only a pittance compared with the profits they make from the community and the coal. Won't really invest in the township only interested in getting as much coal out of the ground

Coal mining close increasing incidences of respiratory diseases - extra dust from coal, lack of water. Mines need to put more water into the town - government have a role in making this happen

Community socialising - no pleasant places people can congregate, like parks, lake etc that is why many people spend a lot of time away. Families have gone, clubs declined, community losing structure. No long term commitment from contractors

Community started as a mining town and then it became a family mining town now its a contractor town and families are not wanted. Don't need to bring the rent down just build lots more houses
Contract work is not the problem; the problem is that it attracts a lot of males to the community without the stability of their families.
Don't believe coal companies put enough into town
Done a good survey
Fairly extensive survey
Good survey, very professional
Good that we are doing the survey, hope it helps our community. It's hard to undergo building our community without any water.
Hit nail on head - good survey
Hope I have been of assistance
Hope that survey is not only to benefit council so that they can bash company. Councils would not be so big and prosperous without input from mining.
Housing concerns
Housing is a big issue, local council, coal will be exhausted eventually
I'm worried about the booming mining industry due to environmental impacts, there would be negative impacts on animals (wildlife)
I don't think the mining companies put into the community what they take out of it; there's no give and take at all in that regard.
I feel like people in Moranbah, would use the shops if there wasn't such a high mark up and Moranbah needs a grocery store, coles is not pulling its weight, people would like to work, but not enough hours
I love the place and would like more help like this in the town and I have grown up all my life here and have 2 young young boys and I hope that they grow up and live here to
I think it's good they're doing this survey, although it should have been done years ago
I think shire councils are doing all they can with the tools they have, but they could do a lot more if their hands weren't tied by coal mining companies and the state government.
I think development is to close to the town, dust is very bad, house prices
I think the water is a big issue here. I can't see the infrastructure holding up for the increasing population - the schools are overflowing, we don't have a butcher, there's only one supermarket (some competition would be good), convenience stores.
I think the work camps should be placed on the outskirts of town not in the centre of town, and they should be self catering with food services.
I think these types of issues are very important. There are real problems associated with the mines and town development. A lot of people say the town isn't what it used to be - community spirit has decreased.
I thought it was good
It's a good idea to have the survey, good cross section of questions
It's a good idea to have this survey, hope it works
It's good that the government is asking the community what they think
It's good they're asking these sorts of questions. The content of the questions was good.
It's pretty broad. The impact of contractors on the town. The town doesn't cater for them, makes it hard for the town
It is a nice little town
It is hard to be unbiased about housing and accommodation in Moranbah as we are home owners and have benefited a great deal in regards to this.
It was put to the council 30 years ago that Moranbah that needed its own water supply and now there is a massive uproar in regards to this. The water situation is a massive problem.
Keep the mine away from the town.
Like to see ban on people living away from the area. Like to see more things for younger kids, more sporting
Like to see more affordable housing in the town
Make sure you do some thing about the town and the mining
Make the council more public about what they want to do. Big public notice about upcoming events e.g town square development
Matching grants for sporting clubs and also the schools
More help for local police force, supermarket runs out of food
More housing, more shops
More money injected into system - mining companies could do more
More road works lights and signs on all the roads
Most of the issues raised are very important ones that deal with the town, most were very relevant
Need water and coles isn't as good as it used to be
Promote affordable housing for families, not Satellite town, so we need water, better dental, better shopping, thousands of single blokes come into town, run a muck then go home, driving home after a 12 hour shift, drive to Rockhampton or Mackay
Quality not good, prices are high, not adequate supply
Questions needed to be more easier to understand like how many people will stay in the house, equal pricing
Re: question about "Better educational facilities" - standard is good but more variety would encourage people to live in Moranbah; private school for example.
Restrictions in water, nothing has been done in years. They should cut the water supply down in a few of the mines and the town would have more water, the mines are wasting water
She complained that she could hear the mines, they said that she would not be able to hear it as it was 20km away but that is by car, its only 5km as the crow flies and she can see the light at night and she can hear moaning noises
Should ask more questions about what council does provide and could do better like town planning
Should be more things for kids to do like things to do with kids and be involved with the kids
Should have more entertainment for teenagers
Some questions are the same and asked a few times, they have just been asked in different ways.
Some work is restricted because of the lack of child care and coles needs to get in fresh food, new people to the community, no family support
Survey was really good, questions relevent
The council should look at ways of more wisely using water - grey water and allowing water tanks in yards. I'm surprised that there isn't a private high school given the high income levels
The council and community need to get together to increase activities for teenagers, something for dirt bikes
The issues are very relevant and the questions were very thorough. Overall it was a very good survey.
The mines are doing a good job; you can't really complain. People are very friendly and considerate.
The more camps that are here, the better off the house prices are. Harder to buy as a young families
The need to put more social life for the family in area
The one thing I don't like about Moranbah is that there are too few police on duty, especially late at night. There's also litter everywhere.
The price of everything is jacked up for mine wages - not everyone is on high mine wages, but we still ahve to pay more for everything. There is a perception
that if you live in Moranbah, you are earning heaps of money. The prices at the supermarket are ridiculous. Can't currently supply the town - regularly lack of stock on shelves. Consistently no meat - I have to buy meat elsewhere.
The roads should be upgraded around town and on the highways, there should be speed limits up at certain times of the day (rush hour). The survey tends to look at development in housing and water usage as consequence but that's not the case, don't limit development because of water restrictions. 20 yrs the restrictions have been in place in town.
There is a major strain on housing, mining companies need to address this
There is more land around Moranbah that can be used for housing
There needs to be an address of the relationship between the companies, their corporate ethos and the community - 12 hour shift, lack of infrastructure and support for town in water resources, approach that is open and honest
There should be better shops, the butcher has closed down because he can't pay the high wages and high rents that the mine have pressured the town into
There will be more deaths on the road if we don't get more housing in Moranbah, affordable accommodation for families.
They really need to look at improving the supermarket; they don't seem to be catering for the increased population. They need to have a third doctor because the two we have are incredibly overworked. The government and council have acted way too late
They use the medical service all the time but at the moment they have to travel and spend more as is going to orthodontist more now than before
Think a lot of houses for sale and don't need more buildings
Think there is a lot of drink in town and too many single men
Thinks survey will be good if it has an impact
Very good questions particular directed to the current issues in Moranbah, the council and mines no longer work together for the community, just there to make a buck, its all money driven
Very good survey, covers a wide range
Very good to get something that's relevant to us
Water and housing crisis. Out of town workers, family living in Mackay and they constantly travelling back and forth. Large number of males makes me uncomfortable. No families - no community.
Water dams
Water is vitally important when considering infrastructure and industry increases
Water issue horrible
We need more doctors (at least one more) and another supermarket. Workcamps are a short-term solution, but not long-term one.
We need water! The government doesn't seem to be doing anything about it, a pipe line is being built but its for the mine not the town
We put it to BMAs CEO in regards to water supply and supplied housing and why engineers get special accommodation consideration to housing. They can't get highly experienced and highly skilled tradesman due to this.
Workcamps a contentious issue. Like families to stay together, but lack of affordable housing makes difficult so families have to live apart. Workcamp environment undesirable
Workcamps are okay for short-term but not long-term solution; 12 shifts are a bit too long (shift work itself is okay); an alternative to the state school - independant (Christian) school would be good; another supermarket and butcher; maternity facility
Workcamps make it unattractive for more families. If they weren't there more families would move to the town, provided infrastructure is there. This is far preferable. They say on surface making it family oriented what they do makes you wonder
Worried about transient element of town and water supply
Would be no problem with mine close to town as he has worked in the Hunter and they are mining right next to Muggee and they were a high dust

Q20: If you could change one thing in the community, no matter how small, what would it be?
12 hour shifts
A better variety of shops. New shopping centre.
A dam/lake like Clermont has - a deep dam that you can ski on, and associated recreation areas ect.
A full TAB instead of a pub one. They need to build houses here, as people travel after they work 12 hour shifts, 12 hour shifts have stopped sports and people travel to mackay and elsewhere. Before 12 hour shifts there was sport here every weekend
A lot of the groups (clubs and even schools etc.) out here expect handouts from the mines all the time. They think they're entitled to that sort of thing and don't really expect members to contribute very much (and the members expect the mines to pay for
Ability for people to be housed for jobs, in relation to partners and families
Access road from Mills Ave to Peak Downs Highway, Watonga. (to open)
Accommodation
Accommodation for permanent residents should increase
Affordable accommodation
Amount of entertainment for young people should be increased and events etc
Amount of money, the money is the main reason and no community spirit
Amount of shift work. I've grown up here and I've seen the deterioration of team sport in particular. More shift work means less are able to play in this type of family sporting competition
An air service with competitive prices (same price as prices from Mackay).
An increase in the number of volunteers for not-for-profit organisations (coming from P&C perspective).
Another big shopping centre like woolworths
Another shopping centre, another grocery store
Another shopping complex, better competition so there will be better service. Manmade dam for the rain when we do get it, to save another drought.
Another supermarket
Attitude of the people
Attitude of people here in the town, too materialistic. 8 hr shifts should come back, so the family atmosphere will change back to how it was
Attitudes of teenagers - they're not very empathetic to people outside of their community, especially people on low incomes. The community is very affluent and teenagers seem to believe that if people don't have much money it's their own fault
Availability of housing needs to increase
Availability of water, I would change the amount of houses that they approve to be built due to the water. Increase water restrictions. Allow grey water to be used. Available land that is here should be used for housing
Better access to the shopping centres and dentist, medical services
Better medical facilities
Better recreation facilities
Better restaurants
Better services in all business's
Better shift patterns
Better shopping facilities
Better shopping mall, air conditioned. Walking tracks away from highway. Air conditioned cafe, child friendly and more covered play areas
Better shops and child care and more of both
Better sport facilities for the kids, ovals and basketball courts etc
Better sporting facilities
Better water supply to the house is needed and place for recreation dams
Build a dam for water sports and water supply
Build a dam, better medical facilities, more recreational things like bowling alleys
Build a water reservoir, for water and recreation
Build another supermarket in Mackay, a butcher as well
Build dams or allow water tanks in household yards
Build more houses
Bus service to work - provided by company/even if need to pay for service
Butcher shop and supermarket
Change overall appearance of community
Change some of the laws with the dog (pig dog) and there will be a kids that will be killed, The shifty workers don't think about other people in the street have to sleeping and with drinking
Change the accommodation availability so kids could move out and live by themselves
Change the Council members
Change the heat
Change the rosters, fatigue issues
Change the special needs at the High school
Change the speed that drivers drive
Cheaper accommodation
Cheaper housing
Cheaper housing, manmade dam, better water allocation for everyone.
Childcare
Coles store
Cost of housing - decrease
Cost of housing
Dam for water
Day care placement because you can't get time in for care and better water build dam
Delivery/maternity services at the hospital
Developing the town, more shops
Dogs are problems pet ownership in general to many of dogs walking around with out leashes
Don't know
Entertainment and housing prices
Friendlier people
Get another supermarket - Woolworths preferably
Get another supermarket
Get more grocery outlets
Get rid of all the camps
Get rid of some contractors - ease the contractors, more family orientation. Now you have to lock everything.
Give us a dam full of water
Good to have a centre water attraction - eg. lake or dam
Hands on help for young kids
Help plant more trees and more rubbish services
High school education/private schools
Housing
Housing and water
Housing crisis - increase availability of houses and lower prices. Also, more daycare for children (more places).
Housing for families
Housing prices, costs of rental so family member could live here, or so could be a house at a reasonable price
Housing situation - more housing available for families. Rent and purchase prices are too high - Housing crisis
Housing situation
I'd also relocate the town 100km closer to Mackay. Having more water supplies.
I'd want a new caravan park put in the town, or upgrade what's here (because I live in a caravan so that's very important to me).
I think an awareness for people to support their own community. We fight against people buying things from Mackay, we need business to be supported, it really doesn't cost more to buy here once you add travel costs in
I think we need a bit more cultural and recreational venues and kid friendly social venues.
I would make it more family friendly - encourage families to move to the town rather than have workers commuting,
I would not change a thing
Improve medical services, specifically specialist services.
Improve water reserves - having a stable water supply
Improved health services
Improved medical and grocery shopping
Improving the water supply so there aren't as many water restrictions and the place isn't as dry. Road conditions are another problem in terms of quality (maintenance).
Increase in shopping (we need a butcher, or another supermarket) and increased water
Increase in shopping and entertainment facilities and options
Increase the number of childcare places for children under 2
Keep children safe
Lack of funds for the youth
Lack of rural land for private ownership is one reason we will go elsewhere. Water supply is important too.
Lack of water
Lack of water facilities upgraded
Less influence of shift work in community
Location of the community
Lowering the costs of rent
Lowering the rent for the house for the family
Mayor of the council
Medical services need upgrading
Medical/Hospital
Mentality that the people have against the contractors
Monopoly that coles has
Moranbah requires more doctors and better medical facilities
More activities - nightclubs, social
More childcare
More childcare facilities
More competition amongst food and grocery retailers - more reasonable. Need another supermarket and butcher urgently
More doctors
More educational support materials for children and schools
More employment for the youth
More entertainment
More entertainment and medical specialists
More entertainment for mature adults
More entertainment for the kids
More family stability
More for kids
More hospital services
More housing
More lighting - in some streets there's not much lighting at all; More shade over park play equipment and more play equipment in general would be good.

More parking

More recreational events geared towards children - not sports orientated

More shopping, better shopping centre. Manmade lake would be nice for the community with bbq area's etc.

More shops and services

More shops and services and hardware store

More shops, bigger range, particularly groceries. Better medical services - if pregnant you have to go to Mackay. Things need to be more cost effective if they want people to spend money in Moranbah.

More sporting events for children

More things for young kids to do

More things for younger people - entertainment, places to go

More water

More water in the town

More water resources available - this would have knock on effects for other improvements

More water to the town - water is the source of life, very important

More water, butcher shop

Move locality, away from main road

Need another supermarket - a bit of competition

Need more doctors

Need more families to live in Moranbah. Without families there is no community. There are lot of out of town workers, contractors, for those people Moranbah is just a place they can make money, there's little to no respect for people who wish to live here

Needs to be recreational outlet for people - other than sport/water facility

No

No 12 hour shift

Not sure

Not to bring the mine into town

Only an hours travel to Mackay, not a 2 hour journey.

Our water situation needs to change, we need better water facilities, and Better housing

People are always moving in and out (transient) friendships are hard to build due to this as people are always in and out. People know they arnt going to live there forever

People from out of towns attitudes

People getting on together and more friendly

People who work from out of town to recognise that it is actually a community

Police issues is a big thing, you just hope you don't get into trouble after 5-00 pm only 1 officer on

Policing is down and there could be a lot move they shut down after 6-00 pm

Price of groceries
Provide better childcare services - it's very restricting for shift workers especially because they only seem to cater for Mon-Fri day jobs.
Provide cheaper housing
Put more pressure on companies regards accomodation /houses
Reducing the strength of the unions
Retail competition - another supermarket especially
Return of water allocations/ lifting water restrictions
Road between Moranbah and Mackay should be bigger, cheaper fuel
Safety facator of the town, increased security
Shift rosters - go to a more family friendly shift roster where we get weekends off more consistently.
Shift work
Shiftwork
Shopping centre and have a bit of competition
Shopping Centres /more choice
Shopping for groceries
Shorting working hours
Small dam, water park
Social life
Sufficient water supply
Sufficient water supply, a dam for Moranbah.
Sufficient water supply, more housing
Supermarket
Teenagers Drinking
There are no shops or petrol stations open after 9pm. They need a 24 hour convenience store of some sort.
Things for the kids
To be the way it used to be years ago, get rid of city people
To have a shopping centre (including coles) butchers
To stop new mines opening until a solution is found for housing and water
Wage difference between miners and everyone else
Water park would be good
Water restrictions, competitive supermarket
Water situation, it impacts on everything, right down to look of town, development
Water supply
Water supply, another shopping centre so we have competition.
Water supply, put a rain water tank of every house
Water, recreation
Wider variety of shops
You hear so much about people getting sick and having to go to Mackay for treatment and their family can't really go with them (especially for maternity services). There should be a better bus service (more often).